



## AARIALIFE HELPS PREMISE LED STREAMLINE OPERATIONS WITH ZOHO CREATOR IMPLEMENTATION

### CUSTOMER AT A GLANCE

Premise LED is a leading manufacturer of LED lighting luminaires for commercial, industrial, and residential applications supplying Canada and the USA. The company was using Oracle NetSuite as its operational ERP system, but it needed a portal for distributors and agents to place and track orders and view product, customer, and warehouse details. Aarialife, a Zoho implementation partner, was selected to implement the solution.

### BUSINESS CHALLENGES

Premise LED was facing challenges with its existing ERP system as it did not provide a portal for distributors and agents to place and track orders. The manual system was also causing delays and errors in the order processing, leading to dissatisfied customers. The company needed a solution that could integrate with Oracle NetSuite and provide a user-friendly portal for distributors and agents.

### SOLUTIONS

Aarialife implemented the solution using Zoho Creator, which was integrated with Oracle NetSuite to fetch order and customer details and publish them over the portal. The system was designed to allow both agents and the admin team to review the order status and other details. The agent login allowed agents to view the order status, order against the customer, and track their order history. The admin team had access to the complete system, including order processing, customer management, and inventory management.

### RESULT

With the successful implementation of Zoho Creator by Aarialife, Premise LED could improve its order processing, tracking, and management. The portal provided a user-friendly interface for distributors and agents to place and track orders, while the system integration with Oracle NetSuite ensured real-time data availability. The solution helped the company improve its customer experience, increase efficiency and accuracy, and make informed decisions based on real-time data.

### BENEFITS

The implementation of Zoho Creator by Aarialife provided Premise LED with several benefits. The solution helped streamline the order processing and tracking, reducing delays and errors. Distributors and agents could place and track orders easily using the portal, improving the customer experience. The system also provided real-time data on product availability, customer orders, and inventory levels, helping the company make informed decisions.

### WHY AARIALIFE?

Premise LED chose Aarialife as its Zoho partner due to their expertise in Zoho Creator and experience in implementing solutions for other clients. Aarialife demonstrated its capabilities in understanding the business requirements and providing a solution that would meet the company's needs.